

## BIG ROCK SPORTS SALES POLICIES

**STANDARD TERMS:** Net 10th of the month to qualified accounts. Payments not received by the due date will incur a daily finance charge at the rate of 1.5% per month or 18% per annum on all past due balances. Checks returned unpaid will incur a \$20 processing fee for each occurrence. Anticipation discounts available for early payment. Contact our credit department for the current rate.

**DATING TERMS:** Special seasonable sales programs and dating terms are often available. Dating terms are available to qualified accounts only. Contact our credit department for more information.

**PRICING:** Prices are subject to change without notice. Sale is subject to availability of the product at the time of order. Sales of closeout merchandise are final.

**PAYMENT OPTIONS:** Select credit cards will be accepted as a method of payment but will reflect a 2.5% lost discount not available on credit card purchases. The discount rate is subject to change without notice. Check, fax and electronic debit options are also available with no fees. Contact our credit department for details.

**FREIGHT POLICY:** All orders shipped by any Big Rock Sports Distribution center to the lower 48 states are shipped FOB Origin and are subject to our handling fees. The fee charged is based on the invoiced amount of the shipment. Following are the fees.

Qualified Invoice Amount	Handling Fee
\$1 to \$499	\$25.00
\$500 to \$1,499	\$6.50
\$1,500	N/C

These fees apply to all order classes and all shipments including shipments of back orders and show backorders.

This is the only fee that a customer will be charged for shipping with the exception of COD fees and oversized fees when applicable. If paying by credit card there is a forfeiture fee.

Oversized items are clearly marked on our web site and your salesperson is well informed on these items as well. If you order an oversize item on any order under \$1,500, we will pass along an oversize fee of \$8.00. We only charge one oversized fee per order regardless of the number of oversized items. Any order with an invoice amount of \$1,500 or greater will not be subject to this fee.

These fees apply to shipments made by any carrier. If a customer chooses a specific carrier or shipping mode (Next day air, etc.) all freight costs will be added to the invoice and are the responsibility of the customer. If the customer is paying the freight charges, the handling fee does not apply.

Shipments to Hawaii, Alaska, and Puerto Rico will have freight charges added to all invoices where their invoiced amount is less than \$2,500. Shipment of any order under \$2,500 will be charged actual freight cost and no handling fee.

Shipments of any amount to any international address will be charged actual freight cost regardless of the invoice amount. If a shipment is destined for an international address but delivered to a forwarder in the lower 48 states then the handling fees will apply.

All invoices from Big Rock Sports are subject to a Full Freight Allowed (FFA) term of sale. Under this term Big Rock Sports will invoice actual freight charges at the time of shipment. If the invoice is paid within terms the customer can deduct this amount from their invoice. If the invoice is paid late this amount will become an amount due. In the case where a customer requests special shipment or chooses to have the freight cost billed to their account (3rd Party billing) then the FFA and the handling fee do not apply.

Special handling requests will be handled at the customers' expense. BRS reserves the right to utilize specific carriers.

**SPECIAL ORDERS:** All orders must meet manufacturers' minimum requirements. Standard freight policy applies. Returns must go directly to the manufacturer. A \$10.00 handling charge will apply to all orders totaling less than \$125.00 net dealer cost. Standard terms apply.

**DROP SHIPMENTS:** All orders must meet manufacturers' minimum requirements. Any returns must go directly to the manufacturer. Standard terms apply. Dealer pays all shipping and handling charges.

**CLAIMS:** Shortages must be reported within 5 days of delivery or claims will be denied. It is the customer's responsibility to count and inspect all shipments. Carton shortages must be noted on the delivery document. Internal damage claims must be filled with the freight carrier.

**WARRANTIES:** The seller gives no warranty, expressed or implied, as to description, quality, merchantability, fitness for any particular purpose, productiveness, or any other matter, of any goods which the seller shall supply. The seller shall be in no way responsible for their proper use and service, and the buyer hereby waives all rights of refusal and return of goods, except as otherwise provided for in these terms and conditions or in agreement between buyer and seller. All purchases from seller by buyer are made on the express understanding that there is no implied warranty that the goods shall be merchantable or an implied warranty that the goods shall be fit for any particular purpose. The buyer acknowledges that the buyer is not relying on seller's skill or judgment to select or furnish goods suitable for any particular purpose and that there are no warranties which extend beyond the description of the face hereof.

**MANUFACTURERS' WARRANTIES:** Warranties are the sole responsibility of the manufacturer.

**RETURNS:** Please follow these guidelines to insure credit for returned goods. A return authorization must be obtained by contacting your sales representative or the customer service department prior to returning product. Please have the correct invoice number and item number(s) available. Any returns without a prior authorization will be refused. The RA# must appear on all cartons returned. Authorized non-defective returned goods must be in the original unmarked carton in new condition. Authorized defective and non-defective goods should be returned prepaid unless shipped in error. All returns are subject to a 15% restocking fee. Our Customer Service Department must be contacted within 3 working days regarding shipping errors. Certain items, including all firearms, electronics and special order/drop shipped goods, must be returned to the manufacturer for warranty repair, replacement or credit.

\* Prices and policies are subject to change without notice. Sale is subject to availability of the product at the time of the order and Big Rock Sports is not liable for out-of-stock, discontinued or back-ordered items. Big Rock Sports is not responsible for typographical, photographic or descriptive errors.

**Outfitting The North American Sportsman<sup>SM</sup>**

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